



## Law Enforcement Complaints Agency (LECA)

Ontario 

### What if I have trouble completing the complaint form?

If you are a person with a disability as defined by the Accessibility of Ontarians with Disabilities Act (AODA) and require accommodation to access LECA services, please contact our office.

LECA does not advocate for the police or the public, so we cannot provide advice on your complaint. Many community organizations and some legal clinics may offer assistance with your complaint. Please visit our website for a list of clinics and community groups in your area.

### What if English or French is not my first language?

LECA provides services in English and French. This brochure is also available in Arabic, Chinese, Cree, Farsi, Ojibway, Oji-Cree, Punjabi, Spanish, Tagalog, Tamil, and Urdu.

If you require assistance of a translator to file a complaint or to correspond with LECA, you must arrange for one yourself. Visit our website for a list of translation services.

### Is there a time limit on when I can file my complaint?

A complaint should be filed within six months of the incident the complaint is about. The Director may extend the deadline considering whether the complainant is a minor, has a disability, the incident was subject to criminal proceedings, or whether it is in the public interest for the complaint to be dealt with.

### Do I need a lawyer to file a complaint?

No, you do not need a lawyer or any other types of representatives to file a complaint, but you may ask someone to assist you.

### Can I file an anonymous complaint?

No, anonymous complaints are not accepted. To provide a fair and transparent process, complainants must identify themselves and sign the LECA form when submitting a complaint.

## TALK TO US





## The Law Enforcement Complaints Agency (LECA)

Law Enforcement Complaints Agency (LECA) is an arms-length agency of the Ontario Ministry of the Attorney General, staffed entirely by civilians. This means our decisions are independent from the government, the police, and the community.

LECA is an objective, impartial office to accept, process, and oversee the investigation of public complaints against Ontario's police, Niagara Parks special constables, and Legislative Assembly Service peace officers (officers).

In some cases, LECA will also investigate misconduct even in the absence of a public complaint.

The overall goal is to provide a fair, independent, transparent, accessible, and effective oversight system that will foster confidence and trust in the public complaints process and, in turn, policing in Ontario.

LECA cannot investigate or lay criminal charges.

## How do I file a complaint?

You can only file complaints with LECA about sworn police officers in Ontario, including municipal, regional, and provincial (OPP) police officers, Niagara Parks Commission and the Legislative Protective Service.

LECA does not have jurisdiction over RCMP officers, TTC Special Constables, GO Transit police, court officers, corrections officers, campus police, provincial offences officers, or special constables.

The best and fastest way to file your complaint with LECA is the electronic complaint form on our website: [www.leca.ca](http://www.leca.ca). If you don't have access to a computer, you can also mail or fax your complaint.

Please visit our website for more detailed information on filing a complaint.

## Law Enforcement Complaints Agency (LECA) Contact Information

To contact us by mail or visit us in person:

Law Enforcement Complaints Agency  
655 Bay Street, 10th Floor.  
Toronto, Ontario  
M7A 2T4

You may also contact LECA using the following:

Toll-free phone: 1-877-411-4773  
Local phone: 416-246-7071  
TTY: 1-877-414-4773  
Toll-free fax: 1-877-415-4773  
Local fax: 416-327-8332

 [LECA@ontario.ca](mailto:LECA@ontario.ca)

 [LECA\\_APFO](https://twitter.com/LECA_APFO)

Website: [www.leca.ca](http://www.leca.ca)