

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 04/30/2024

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged the Respondent Officer conducted a negligent investigation and did not return her phone calls.

Unsubstantiated Code of Conduct Allegations

Public-Undermine Public Trust - Sec 10 CSPA Reg. 407/26
Duty-Neglect or Omit - Sec 19 CSPA Reg. 407/29

Decision and Reasons

- 1) Public-Undermine Public Trust - Sec 10 CSPA Reg. 407/26
- 2) Duty-Neglect or Omit - Sec 19 CSPA Reg. 407/29

The Complainant alleged she left three different voicemails for the Respondent Officer and did not receive a response.

The Complainant did not cooperate with the investigation nor make herself available for an interview therefore the investigator was unable to elicit evidence specific to dates and times of the alleged phone calls. The investigator considered evidence from the Respondent Officer that they had never received a voice mail from the Complainant nor were they aware of any missed phone calls.