

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 06/18/2024

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant called Police for help after driving over a median at a Shoppers Drug Mart. She advised the dispatcher that she had taken an unknown drug and believed she was being followed by her ex-boyfriend.

The Complainant alleges that she approached the Officers and tried to explain what was going on, but instead they threw her to the ground.

The Complainant also alleges that she needed an ambulance, and instead of helping her the Officers acted like she was attacking them.

Unsubstantiated Code of Conduct Allegations

Unnecessary Force - Section 11
Undermine Public Trust - Section 10(1)

Decision and Reasons**(1) Unnecessary Force**

Officers responded to an Unknown Trouble call where the Complainant was running in and out of traffic. Once Officers arrived the Complainant approached them yelling incoherently and appeared to be in a manic state. The Officers restrained the Complainant for her safety.

The Investigator reviewed the Officers' report, Body Worn Camera's and memo book notes. It was observed the Officers used minimal force to place the Complainant in the prone position and restrain her. The Complainant was actively resisting and trying to escape from the Officers. The Investigator reviewed section 25(1) of the Criminal Code, the Incident Response & Equipment Procedure, Ontario Public-Police Interactions Training Aid.

The Investigator concluded that the minimal force the Officers used was justified. The Complainant was in a manic state and a danger to herself.

(2) Undermine Public Trust

The Complainant alleged that she needed help and an ambulance; she stated the Officers did not help her and they treated her as if she was attacking them.

The Investigator reviewed the officers' report, Body Worn Camera's and memo book notes. The officers assisted the Complainant immediately upon arriving at the call. She was seen by paramedics and an ambulance transported her to the hospital for medical treatment.

The Investigator concluded that the Officers helped the Complainant upon arrival and she received the appropriate medical attention.