DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 04/16/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The complaint was a member of a security team when he requested police assistance. The complainant stated the RO was disrespectful, unprofessional and used inappropriate language during their interaction. The complainant also alleged the RO did not perform her duties by not charging a person he had arrested.

Unsubstantiated Code of Conduct Allegations

Allegation 1 – Insulting Language Section 12 CSPA
Allegation 2 - Fail to perform duties Section 19 CSPA

Decision and Reasons

In sufficient evidence to substantiate misconduct. Appeared to be a performance management issue.