DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: [redacted] Date of Complaint: 03/03/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant was involved in reporting multiple incidents that he believed were harassments and assaults all involving the same female party that he had an ongoing dispute with.

The Complainant alleges that officers neglected their duties by failing to properly follow-up on the reports he made and by failing to properly secure evidence that would have supported charges against the involved female party.

Further,

The Complainant alleges that officers have undermined the public trust by failing to continue communication with him during the investigative process as well as failing to communicate when decisions were made to close his reports.

Further,

The Complainant feels that his concerns were dismissed by officers based on his suffering from mental health issues, leading officer sto not take his claims seriously.

Unsubstantiated Code of Conduct Allegations

Section 19 - Performance of Duties - Neglect of Duty
Section 10 - Interactions with the Public - Undermine Public Trust
Section 5(1) - Human Rights and the Charter

Decision and Reasons

Section 19 - Performance of Duties - Neglect of Duty
The Complainant has alleged that officers failed to properly collect evidence in relation to his reports that would have supported charges against the involved female party. The investigation has shown that officers did make attempts to identify witnesses and collect video, however; due to the time between the incident and when the Complainant reported the occurrence that evidence had been lost. The evidence being lost was outside the control of the Respondent Officers. Regardless of this lost evidence there was not enough independent supporting evidence to establish grounds to proceed with charges.

Section 10 - Interactions with the Public - Undermine Public Trust

The Complainant has alleged that officers failed to properly communicate with him during the investigation and that when his cases were closed the officers did not inform him. The investigation has found that officer have records of multiple contacts with the Complainant, contradicting his claims that they failed to keep him informed. The Respondent Officer specifically noted that they did cease communication with the Complainant when he rejected their determination on the investigation and the continued communication was becoming unproductive.

Section 5(1) - Human Rights and the Charter

The Complainant has alleged that officers dismissed his concerns because of his mental health challenges. The Respondent Officers advised that they were unaware of any mental health concerns impacted the Complainant as they were not outwardly apparent to the officers. Further, the Respondent Officers advised that even had they known about the Complainant's mental health situation it would not have impacted the direction of the investigation. Ultimately there was no evidence that the Complainant experienced any adverse treatment because of his mental health.