DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 01/15/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The complainant alleged that after being involved in a rear-end motor vehicle collision, an officer incorrectly completed the collision report by listing the complainant as the charged or at-fault driver, despite information at the scene indicating the other driver was responsible. The complainant further alleged that although the officer later confirmed by email that the complainant was not at fault, the report was not corrected in a timely manner. The complainant stated that this error caused significant distress and contributed to problems with an insurance claim.

Unsubstantiated Code of Conduct Allegations

- Neglect of Duty
- Undermining Public Trust

Decision and Reasons

Both allegations were found to be unsubstantiated. The investigation determined that although there was an initial clerical error in the report, the officer attended the collision, investigated the circumstances, and charged the other driver at the scene. The officer's notes, the narrative, and other supporting information consistently showed the complainant was not at fault. The evidence also showed that once the error was brought to the officer's attention, steps were taken to correct it. A later discrepancy showing both drivers as charged was linked to a software or data-transfer issue between police and Ministry systems, rather than misconduct by the officer. Overall, there was insufficient evidence of willful neglect, recklessness, or conduct that would amount to misconduct or undermine public trust.