DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 08/08/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The complainant alleged the multiple Respondent Officers. Police failed to properly investigate calls for service over a period of time.

Unsubstantiated Code of Conduct Allegations

Duty-Neglect or Omit - Sec 19 CSPA Reg. 407/23

Decision and Reasons

Allegation One – The complainant alleged that police issued a trespass ticket without adequately investigating the circumstances or speaking with the involved individual before taking enforcement action. After assessing the available evidence and conducting further inquiries, a Certificate of Offence was issued approximately one month later.

The evidence established that the officer undertook appropriate investigative steps before making an enforcement decision. There was no indication that the officer acted without lawful authority or failed to perform a required duty.
Finding: Unsubstantiated.

Allegation Two – The complainant alleged that police failed to investigate allegations that the property owner had recorded inside the residence and made inappropriate comments regarding those recordings. A review of all available evidence did not identify any information indicating that police were aware of those allegations at the time. There was no evidentiary basis requiring police to initiate a criminal investigation.
Finding: Unsubstantiated.

Allegation Three – The complainant alleged that police failed to take appropriate action in relation to the towing and impoundment of a vehicle. The investigation found that the officer associated with the occurrence was no longer employed by the Police. Accordingly, the allegation could not be investigated for misconduct under the applicable disciplinary provisions.
Finding: No finding made due to lack of jurisdiction over the former member.

Allegation Four – The complainant alleged that police failed to take enforcement action in response to threats, property damage, and inappropriate comments made during a landlord-tenant dispute. The available evidence did not substantiate reports of criminal property damage, assaultive behaviour, or inappropriate comments as alleged. The evidence established that police responded appropriately and exercised lawful discretion in determining that enforcement thresholds had not been met.