DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 12/04/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The complainant alleged that responding officers failed to appropriately recognize and respond to a mental health crisis. The complainant further alleged that officers treated the individual dismissively, arrested the individual following an attempted non-contact assault, and failed to ensure appropriate medical or mental health care while the individual was in police custody.

Unsubstantiated Code of Conduct Allegations

Allegation 1 - Neglect of duty
Allegation 2 - undermining public trust
Allegation 3 - Neglecting the Health and safety of a person in custody
Allegation 4 - Neglect to comply with procedure
Allegation 5 - Unlawful Arrest.

Decision and Reasons

Following review of the available evidence, there are insufficient reasonable grounds to establish misconduct. The evidence indicates the officers responded to a rapidly evolving incident involving mental health concerns, threats, and an attempted assault, and acted within their lawful authority. The available records did not substantiate the allegations that the officers mocked the individual, unlawfully arrested the individual, failed to follow procedure, or neglected the individual's health or safety while in custody. Each allegation is therefore concluded as unsubstantiated.