**DISCLAIMER:** In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

# DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint:

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

## De-identified Summary of Complaint

Allegation 1

Undermine Public Trust - It is alleged that officers placed handcuffs on the Complainant that were too tight and ignored repeated requests to loosen them. They refused to make necessary adjustments, which caused injuries to the complainant's hands.

Allegation 2

Neglect of Duty - It is alleged that Officers neglected to ensure the complainant's wellbeing. By doing so, the handcuffs caused further injury to her wrists while in their custody.

## Unsubstantiated Code of Conduct Allegations

Allegation 1

A police officer shall not conduct themselves in a manner that undermines, or is likely to undermine, public trust in policing. O. REG 407/23 - 10(1)

Allegation 2

A police officer shall not, by act or omission, fail to perform their duties appropriately without lawful

## Decision and Reasons

Allegation 1

Allegation that officer's lack of action undermines public trust by not loosening handcuffs on the Complainant, causing injuries. Body-Worn-Camera footage clearly depicts that the complainant had already sustained visible cuts and bruising prior to officer's arrival. Handcuffs were placed according to training leaving sufficient space to avoid further injury.

Conclusion - No reasonable grounds to believe officers engaged in misconduct.

Allegation 2

Allegation that officers neglected to care for the Complainant's health and well-being, resulting in injuries to her hands and wrists. Body-Worn-Camera footage shows that officers were concerned for the Complainant's overall well-being and did not neglect their duties. No evidence to support that officer's actions or inactions resulted in any injury to the Complainant.

Conclusion- No reasonable grounds to believe that officers neglected any of their duties.