DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 01/15/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

On January 22, 2026, police responded to a check on the well-being of the complainant. While at scene, they spoke with a friend of the complainant and subsequently formed ground to apprehend the complainant under the Mental Health Act (MHA). During the apprehension, the complainant actively resisted.

On January 15, 2026, the complainant lodged a public complaint, with LECA as a result of this incident.

The Police Service lost jurisdiction on RO1 for both allegations, as he retired from the [redacted] prior to the completion of this investigation.

PSU investigated RO2, and both allegations of misconduct against this officer were found to be unsubstantiated. The PSU report was completed on May 15, 2026.

On (insert date), PSU provided the complainant with a copy of the report and a closing letter advising of the findings.

Unsubstantiated Code of Conduct Allegations

Public-Undermine Public Trust - Sec 10 CSPA Reg. 407/23

Public-Unnecessary Force - Sec 11 CSPA Reg. 407/23

Decision and Reasons

This complaint alleging undermining of public trust was deemed unsubstantiated, as the Respondent Officers lawfully apprehended the complainant under the Mental Health Act (MHA) and transported her to a hospital for psychiatric assessment to ensure her welfare. Additionally, there is no reasonable basis to conclude that the Respondent Officers used more force than necessary under the circumstances; therefore, the allegation of unnecessary force is also unsubstantiated.