DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 01/18/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant stated that on January 17, 2026, he was a passenger in a vehicle stopped by the Respondent Officers and alleges that, during the stop, the officers made racial remarks and applied handcuffs too tightly, causing a wrist injury.

Unsubstantiated Code of Conduct Allegations

1. Undermine Public Trust - section 10(1)
2. Unnecessary use of force - section 11(1)

Decision and Reasons

1- Undermine public trust
On January 17, 2026, RO1 conducted a lawful traffic stop pursuant to the HTA. During the course of the investigation, it was determined that the driver, CW1, was not properly licensed to operate a motor vehicle in Ontario. Subsequent inquiries with CBSA confirmed that both CW1 and the Complainant had no legal status in Canada. Acting on the direction of a CBSA agent, the Respondent Officers lawfully arrested both parties under the Immigration and Refugee Protection Act.

With respect to the allegation that RO1 acted unprofessionally by telling the Complainant he would be “going back to Mexico,” the evidence indicates that any such comment was made in the context of explaining the immigration process following CBSA confirmation. Given the language barrier, RO1 was attempting to communicate in simplified terms to ensure the Complainant understood the situation.

The Complainant had been communicating in English throughout the interaction, and there is no evidence to support that the comment was made in a discriminatory or unprofessional manner.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Therefore, the allegation is unsubstantiated.

2- Unnecessary use of force:
On January 17, 2026, RO2 applied handcuffs to the Complainant in accordance with training and procedures. During the application the right handcuff became tighter causing the Complainant some discomfort. Upon being advised, RO2 immediately adjusted the handcuffs to ensure a proper fit and confirmed there was adequate space between the cuffs and the Complainant’s wrists before double-locking them to prevent further tightening.