DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 10/15/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant alleged that the officers failed to treat a member of the public who suffered a mental health crisis with compassion and used unnecessary force to falsely arrest and charge them for attempting to record the incident.

Unsubstantiated Code of Conduct Allegations

Public – Unlawful Arrest – Section 7 CSPA Reg. 406/23
Public – Unnecessary Force – Section 11 CSPA Reg. 406/27
Public – Undermine Public Trust – Section 10 CSPA Reg. 406/26

Decision and Reasons

Public – Unlawful Arrest – Section 7 CSPA Reg. 406/23

The Complainant alleged they were arrested for criminal offenses they did not commit. The Investigator reviewed officer reports, notes, civilian witness statements, and Criminal Code Sections 495, 270 and 129. The Investigator concluded the Complainant was lawfully arrested.

Public – Unnecessary Force – Section 11 CSPA Reg. 406/27

The Complainant alleged an officer used unnecessary force which included pushing them, squeezing their arm, and applying handcuffs too tight. The Investigator reviewed officer reports, notes, civilian witness statements, the Ontario Public-Police Interactions Training Aid (2023), and Criminal Code Section 25(1). The Investigator concluded the officer did not push the Complainant and the force used to apply the handcuffs was minimal given the circumstances.

Public – Undermine Public Trust – Section 10 CSPA Reg. 406/26

The Complainant alleged the officers failed to de-escalate the situation and also failed to treat a member of the public suffering from a mental health crisis with compassion. The Investigator reviewed officer reports, notes, civilian witness statements. The Investigator concluded the officers de-escalated the situation, which resulted in a member of the public obtaining care they required.