DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 07/03/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

On November 8, 2025, the Respondent Officers attended a call for service for a dispute and removed the Complainant for trespassing.
The Complainant alleged excessive force was used and she received bruises from the force.

Unsubstantiated Code of Conduct Allegations

Section 11(1)- Unnecessary Use of Force

Decision and Reasons

Interactions with the Public
Section 11(1)- A police officer shall not use force unless,
(e) The force is used for the purpose of carrying out a duty.
(f) The officer is entitled, by statute or common law, to use force for the purpose of carrying out that duty.
(g) The officer is action on reasonable grounds; and
(h) The force used is no more than is necessary given the circumstances.

• It is alleged that the Respondent Officers used unnecessary force on the Complainant.
Respondent Officer 1 (RO1)
Respondent Officer 2 (RO2)

Finding: This investigation has revealed the officer(s) were in the lawful performance of their duties and acted in accordance with all governing authorities. The Complainant in this matter was lawfully escorted off the property in order for building management to facilitate a vehicle tow that was unlawfully parked. The RO's used very minimal force, such as an escort technique to walk her off the premises. The RO's acted with accordance to the Trespass to Property Act and there fore had lawful grounds to use physical force to remove her.

The Complainant did not provide any evidence support the allegation and even if evidence was provided to show bruises, it is an unavoidable circumstance and it does not automatically constitute unnecessary or excessive force.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Therefore, the allegation is unsubstantiated.