DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: December 8, 2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

On December 2nd, 2025 the complainant (C) alleges the respondent officers RO1 and RO2 used unnecessary force while apprehending C under the Mental Health Act and their actions neglected the health and safety of the complainant while in their custody and after they were released from the hospital.

Unsubstantiated Code of Conduct Allegations

sec. 11 unnecessary force CSPA
sec. 9 neglects health/safety of person in custody CSPA

Decision and Reasons

The investigation determined that C's allegations against RO1 and RO2 were not supported by the evidence within this investigative report. Information from witnesses indicated that the wrist injury was likely self-inflicted rather than caused by handcuffing, and there was no indication that excessive force was used or that C was taken to the ground in a manner resulting in injury. As a result, there was insufficient evidence to substantiate the allegation of unnecessary force.

The investigation further found that RO! and RO2 acted appropriately by transporting C to the Hospital without delay, removing C's handcuffs once they were secured, and observing no reported or visible injuries at that time. Additionally, evidence showed that reasonable efforts were made to ensure C had their clothing upon release, but C chose to leave without their jacket. Overall, the evidence supports that appropriate care and attention were provided while they were in custody.

Based on a review and analysis of the available information, the investigation has determined that there is insufficient evidence to establish that misconduct occurred. Therefore, with respect to the following allegations, the conclusions are:

Allegation 1
Community Safety Policing Act:
Name: Unnecessary Force
Section Number: S.19 CSPA Unsubstantiated

Allegation 2
Community Safety Policing Act:
Name: Neglects Health/Safety of Person in Custody
Section Number: S.9 CSPA Unsubstantiated