DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 12/08/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged that several officers attended the complainant's residence and barged into her home without explanation and pinned her to the floor in front of her children. The complainant alleged that the officers arrested her on false information provided by her ex-partner and used excessive force.

The complainant alleged that the officers observed her two young children naked and helped them get dressed without the consent of the complainant and their actions were a violation of the children's bodies.

The complainant further alleged that officers made disparaging remarks about the complainant's religion.

Unsubstantiated Code of Conduct Allegations

Allegation 1 - CONDUCT UNDERMINES PUBLIC TRUST - contrary to section 10 of Ontario Regulation 407/23 and therefore, contrary to section 195(a) of the Community Safety Policing Act, R.S.O. 2019, as amended.

Allegation 2 - UNNECESSARY FORCE - contrary to section 11 of Ontario Regulation 407/23 and therefore, contrary to section 195(a) of the Community Safety Policing Act, R.S.O. 2019, as amended.

Allegation 3 - INSULTING LANGUAGE - contrary to section 13 of Ontario Regulation 407/23 and

Decision and Reasons

Allegation 1 – CONDUCT UNDERMINES PUBLIC TRUST – Unsubstantiated

The respondent officers responded to a check welfare investigation as per procedure and during their investigation met with the complainant who was combative, screaming and assaultive towards the officers. The officers formed grounds for apprehension and arrest as a result of the assault. The officers had to physically take control of the complainant who resisted as officer placed the complainant in custody. The officers followed procedures and acted professionally with no evidence that they undermined public trust.

Allegation 2 - UNNECESSARY FORCE - Unsubstantiated

The respondent officers formed grounds to apprehend and arrest the complainant as a result of her concerning behaviour and previous threats to harm herself. The complainant was combative and assaultive that led the officers to take physical control of the complainant who continued to resist the officers. The complainant was handcuffed and secured for the protection of the officers and transport to a hospital. Due to the continued lashing out and aggressive behaviour by the complainant, she was further placed in restraints at the hospital for hospital staff and complainants protection.

Allegation 3 - INSULTING LANGUAGE - Unsubstantiated

A verbal exchange occurred between the complainant and officers when an officer insinuated the complainant was not being "Christ" like. The complainant believed the officer was insulting her religion. There was no evidence of disparaging the complainant's religion.

Allegation 4 - NEGLECTS TO DO DUTY - Unsubstantiated

The respondent officers attended a call as per procedure and conducted a welfare check on the complainant to ensure the welfare and safety of the complainant and children. The officers