DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 01/16/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

LECA - E-202511280958090734

The Complainant (CO) alleges the Respondent Officers(ROs) entered her residence to do a mental health check without identifying themselves and walked right in to the bathroom while she was naked in the tub. CO further alleges the ROs used excessive force to apprehend her by handcuffing her when she mentioned she had a broken wrist and carrying her outside to the police vehicle when she was still naked.

Unsubstantiated Code of Conduct Allegations

Public-Unlawful Detention - Sec 8 CSPA Reg. 407/24

Public-Unnecessary Force - Sec 11 CSPA Reg. 407/27

Decision and Reasons

Public-Unlawful Detention - Sec 8 CSPA Reg. 407/2

The CO told SIU she was going to hurt herself, she told officers that she would potentially jump out a second floor window, and that she considered harming herself by cutting her skin. Based on these factors, reasonable grounds existed that she posed a serious threat to herself.

In review of the available evidence, the Respondent Officers lawfully apprehended CO under the Mental Health Act and brought her to a hospital for psychiatric assessment to support her welfare. Reasonable grounds do not exist that the Respondent Officers made an unlawful detention. This allegation is unsubstantiated.

Public-Unnecessary Force - Sec 11 CSPA Reg. 407/27

The CO actively resisted being apprehended. The Respondent Officers used their hands to physically force her hands behind her back, while she was on a bed and handcuffed her. She continued to resist by refusing to walk out of her home and was required to be carried to a waiting police vehicle. The officers used a lower amount of force than what was available to them, which was found to be reasonable, proportionate and necessary to safely apprehend the CO.

Based on this evidence, reasonable grounds do not exist that the Respondent Officers used more force than was necessary given the circumstances. This allegation is unsubstantiated.