DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 03/31/2026

Type of Investigation:

Referred to Same Service: ☉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant states that on March 2, 2026 an officer attended her residence to investigate a Harassment Complaint and at that time the officer engaged in racial profiling, supported invalid accusations made by her landlord and made false allegations unsupported by evidence.

The complainant stated that the interaction with the officer escalated unnecessarily as he raised his voice despite the complainant remaining calm.

Unsubstantiated Code of Conduct Allegations

S. 5 Contravene Human Rights Code

Decision and Reasons

The complainant provided video evidence of the interaction with the officer.

A review of the video determined that the complainant adopted a defensive posture due to their feeling that the officer arrived "with hostility and a premeditated bias", helping to create the escalated situation. The video provided by the complainant begins after the officer inspected a water leak within the residence. As such, it does not capture any of the preceding interactions or conversations and only begins as the officer was exiting through the front door.

The investigation determined that taken in context, the officer's behaviour did not rise to the level of misconduct for the heated exchange with the complainant.

The allegation was unsubstantiated.