

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint:

Type of Investigation:

Referred to Same Service: ☒

Referred to Other Service: ☐

Retained by LECA: ☐

Service Investigations Referred to:

De-identified Summary of Complaint

the Complainant filed a complaint with LECA alleging that, they had reported an incident to the Police Service involving individuals at a park in. The Complainant stated that they had been threatened after confronting the individuals about using drugs in a public place. They alleged that police failed to follow up or contact them regarding their complaint.

Police records indicate that the incident had been closed after the investigating officer documented that attempts had been made to contact the Complainant without success. The Complainant disputed this, maintaining that they had never been contacted and alleging that the officer had been negligent in the handling of the investigation.

The investigation determined that the investigating officer had left the Complainant a voicemail in an effort to follow up the complaint. It was also established that the Complainant had subsequent contact with the Police on Multiple occasions following the incident but did not raise any concerns or provide further information regarding the complaint during those interactions.

Unsubstantiated Code of Conduct Allegations

Section 10 Conduct that undermines the public trust
Section 19 Neglects to do duty

Decision and Reasons

During the investigation multiple recorded phone conversations between the Complainant and the police were listened to, including a voicemail left by the investigating officer to the complainant and another phone call by the complainant confirming that she had been contacted by the Police that morning.