DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 04/15/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged that officers illegally evicted her from her rental unit as well as used abusive language while dealing with her and her grandmother. She further stated police did not investigate a threat complaint made against her by her landlord.

Unsubstantiated Code of Conduct Allegations

Allegation 1- Neglect of Duty - 19 (CSPA)

Allegation 2- Abusive Language - 12 (CSPA)

Decision and Reasons

Allegation 1- Neglect of Duty - 19 (CSPA) - Investigation revealed that the unit rented by the complainant was not covered under the RTA and therefore she had no protection under the act and could be evicted with no notice. The investigator concluded that the officers acted correctly and within the law. Further the threat stated by the complainant was not a threat under the Criminal Code, despite that the officers still completed a threats report and spoke to the other party regarding their words. The investigator concludes this was investigated correctly.

Allegation 2- Abusive Language - 12 (CSPA) - Investigation revealed that the officers words were warranted and not abusive. The investigator concluded that the officers words, tone and intent did not ammount to abusive or unprofessional.