DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Kingston

Date of Complaint: 01/08/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The police responded to a call from the complainant reporting self-harm and requesting police assistance. The initial response involved several male officers attending the complainants residence. The complainant refused assistance from the officers who attended, calling police after the officers left the residence and requesting female officers. Due to staffing limitations there were no female officers available and the same officers were dispatched to return to the complainants residence.

The complainant, refused again to cooperate with male officers and stated they would continue to call 9-1-1 until a female officer could attend. The female was arrested for Breach of the Peace. During the arrest the complainant sustained bruises to her arms.

Unsubstantiated Code of Conduct Allegations

Count 1: Failure to Perform Duties, Contrary to Ontario Regulation 407/23 Section 19
Count 2: Unnecessary Force, Contrary to Ontario Regulation 407/23 Section 11

Decision and Reasons

There was insufficient evidence to substantiate any of the allegations. The respondent officers involved acted within the scope of their duties, followed appropriate procedures given the circumstances.

Failure to Perform Duties. There is no legal duty requiring police to provide an officer of specific gender. While it is best practice to accommodate gender specific requests, there were no female officers available. This specific request does not fall within the duties ascribed to police officers.

Unnecessary Force. The investigation determined that the force used was necessary to effect a lawful arrest and was not excessive. The complainant's refusal to cooperate and passive resistance, required officers to carry her. There was no evidence found of deliberate or excessive force.