**DISCLAIMER:** In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

# DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 01/18/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

## De-identified Summary of Complaint

The Complainant reported a potential criminal matter to the police. The Respondent Officer was dispatched to take the report.
The Complainant alleged that the Respondent Officer neglected to conduct a proper investigation, refused to take her report seriously and dismissed the Complainant's concerns, in addition, did not lay a criminal charge after advising one would be laid.
The Complainant also alleged the Respondent Officer refused to provide supervisory information upon request, and believes the Respondent Officer was biased in the matter related to a previous interaction involving the Complainant.

## Unsubstantiated Code of Conduct Allegations

Allegation 1: Undermine Public Trust
Allegation 2: Neglects of Duty

CSPA O. Reg 407/23 Code of Conduct

## Decision and Reasons

Allegation1:
Based on a review and analysis of all the information, the PSB investigation has determined there is insufficient evidence to reasonable believe that the Respondent Officer was unprofessional and bias in their approach and interaction with the Complainant and that misconduct occurred.

Allegation 2:
Based on a review and analysis of all information, the PSB investigation has determined that the Respondent Officer conducted appropriate due diligence in assessing the January 14, 2026 report, consulted with their supervisor, and provided additional options/avenues for the Complainant which were unwelcomed.