DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 09/15/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

Complainant alleges that officers did not investigate the incident properly and it led to him having to contact emergency services a second time and being hospitalized.

Unsubstantiated Code of Conduct Allegations

Neglects to do duty- Section 19 CSPA

Decision and Reasons

Performance of Duties

Section 19 - This investigation determined that the officers were acting in the lawful performance of their duties and in accordance with all governing authorities. The Respondent Officers attended the scene and spoke with the Complainant and paramedics regarding the circumstances of the 911 call. At no time did the Complainant make any criminal allegations requiring investigation, and the Respondent Officers conducted themselves in a professional manner throughout the interaction.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.