DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 05/04/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The Complainant filed an on-line LECA complaint alleging Respondent Officers failed to properly investigate her break and enter. Additionally, it is alleged Respondent Officers were unprofessional.

Unsubstantiated Code of Conduct Allegations

1.) Performance of Duties - Section 19 Neglect of Duty
2.) Interaction with the Public - Section 10(1) Undermined Public Trust

Decision and Reasons

****Allegation #1**** Unsubstantiated

The Respondent Officers were in the lawful performance of their duties and acted in accordance with all governing authorities.

Respondent Officers did not neglect their duties nor fail to investigate the Complainant's allegation. They correctly determined there was no physical or collaborating evidence of break and enter, only circumstantial evidence. Nor was there evidence to suspect the ex-partner was involved.

****Allegation #2**** Unsubstantiated

Respondent Officers were in the lawful performance of their duties and acted in a professional manner.

Respondent Officers were not combative or disrespectful. Nor did they speak or act with misogynistic intent or discriminatory views toward women.

Respondent Officers repeated use of the phrase "life is beautiful," while arguably ill timed and poorly received, appears to have been an attempt to de-escalate the situation and maintain a calm, positive demeanor. Although this phrasing may not have aligned with best practices, it does not, on its own or in context, rise to the level of misconduct.