DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 02/04/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged the respondent officer(s) neglected their duty while investigating a landlord tenant complaint involving a potential break and enter.

Unsubstantiated Code of Conduct Allegations

1. Neglects to do duty S. 19 CSPA

Decision and Reasons

In conclusion, RO#1 was professional throughout his interaction with the Complainant and (CIV1). RO#1 followed the services policies and procedures relating to Landlord-Tenant Disputes and immediately reported that the incident had not been forwarded to CIB for investigation when they discovered it.

It was not RO#1 responsibility to investigate the potential break and enter, nor is there any evidence to suggest they made any attempt to prevent an investigation from being conducted.