DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 01/23/2026

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged that, while officers were present at their residence, the officers failed to provide identifying information despite numerous requests from the complainant.

Unsubstantiated Code of Conduct Allegations

1: Failing to Provide Identifying Information Upon Request Section 13(2) C.S.P.A. O.Reg 407/23
2: Failing to Provide Identifying Information Upon Request Section 13(2) C.S.P.A. O.Reg 407/23

Decision and Reasons

The investigator concluded that there were insufficient reasonable and probable grounds to substantiate the allegations of Failing to Provide Identifying Information Upon Request.

The Professional Standards Branch investigator reviewed both the documentation of the incident as well as the body worn camera of both involved officers. As a result of the investigation, the Professional Standards Branch Investigator found that the officers were not able to provide identifying information upon request in a manner reasonable in the circumstances.

The complainant received the requested information from a police officer after contacting the Police Service shortly following the incident.

Based on the information reviewed, the allegations were deemed unsubstantiated