

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 10/19/2025

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant alleges she approached the Respondent Officer who was directing traffic during the [REDACTED] Marathon. She explained she was physically disabled and required access through the route. The officer was uncivil and refused to provide accommodation for her disability.

The Complainant further alleges the officer lacked awareness of his legal duty to accommodate individuals with disabilities.

Unsubstantiated Code of Conduct Allegations

Discrimination - Human Rights Code CSPA Section 5(1)

Insulting Language CSPA Section 12

Decision and Reasons

The Respondent Officer was managing traffic under the authority of the Highway Traffic Act for a sanctioned marathon. The Respondent Officer had previously been provided with clear directions in accordance with the operational plan for the marathon. There is no evidence to show the Respondent Officer contravened the Accessibilities for Ontarians with Disabilities Act or the Human Rights Code nor is there evidence to show Respondent Officer treated the Complainant in an adverse manner or in a manner that would place the reputation of the Service into disrepute.

There is no evidence to suggest the Respondent Officer treated the Complainant unfairly or was uncivil during their interaction.

Evidence shows the Respondent Officer controlled his assigned intersection to ensure public safety for participants, pedestrians, and vehicles.