

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: London

Date of Complaint: 09/11/2025

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleges improper use of force by ■■■ member(s) in addition to them not providing their name and badge numbers upon request.

Unsubstantiated Code of Conduct Allegations

CSPA S. 11(1), 13(2) x 3.

Decision and Reasons

████ PSB investigated and determined that the officers had the authority to apprehend the complainant under the Mental Health Act. Further, they were justified to use force as per the Criminal Code. That was reasonable, necessary, and proportionate. This conclusion was based off evidence gathered, including body-worn cameras from the officers, during the █████ PSB investigation.

The █████ PSB unit also concluded that there was no evidence that the complainant requested any identification from the █████ officers. This conclusion was based off evidence gathered, including body-worn cameras from the officers, during the █████ PSB investigation.

The allegations of Misconduct were unsubstantiated.