

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: [REDACTED]

Date of Complaint: 08/28/2025

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant alleges that on August 28, 2025, the Respondent Officers used excessive force when they apprehended her under the Mental Health Act without reasonable grounds.

Unsubstantiated Code of Conduct Allegations

1. Unnecessary Use of Force Section 11(1)

Decision and Reasons

1) Unnecessary Use of Force S. 11(1)

On August 28, 2025, when the Respondent Officers responded to a threatened suicide call, they were provided information which came directly from the Complainant that she was suicidal. When they attended at the Complainant's residence, they formed reasonable grounds that the Complainant was in crisis and at risk of self-harm. The Respondent Officer made efforts to obtain voluntary compliance from the Complainant before she refused, stated she would become violent and attempted to walk away, necessitating the used of handcuffs for safety.

The Respondent Officers used no more force than necessary to apply handcuffs, and the Respondent Officers demonstrated patience with the Complainant throughout the process. They advised her that they did not wish to cause harm but required her cooperation. The Respondent Officers also adjusted and double-locked the handcuffs to ensure they were as comfortable as possible for the Complainant.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish misconduct.