

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 11/02/2025

Type of Investigation:

Referred to Same Service: Referred to Other Service: Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

Complainant alleges that Police neglected their duty by conducting an inadequate investigation into a reported theft and failing to charge a suspect.

Unsubstantiated Code of Conduct Allegations

Neglect To Do Duty - 19 of the Code of Conduct, Ontario Regulation 407/23, Community Safety and Policing Act of Ontario.

Decision and Reasons

The complainant reported that food had been stolen from their apartment while they were away for approximately a month.

The complainant's apartment was occupied by their adult son, as long as he stayed sober and did not relapse into his drug addiction. The complainant's neighbor was tasked with checking in to ensure he stayed sober.

During this period of time, the door to the complainant's apartment did not lock and was left insecure for some or most of the month.

The complainant's son was allowed to consume some of the food in the freezer and the neighbor was allowed some of the food in exchange for watching over the unit.

Both denied consuming more food than they were allotted. Video surveillance was confirmed by the responding officer to not be functioning. Building management confirmed this information in a voicemail reviewed by the investigator.

No evidence was provided to the responding officer to confirm or verify specifically what was missing from the complainant's apartment, or the value of the items.

The officer was unable to prove a theft, let alone who was responsible for the theft and the investigation was suspended pending new information.

There were no further investigative leads that would have changed the outcome of this investigation.