

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint:

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant's concerns stem from a series of interactions with a Police officer .

Issues arose when the officer requested a refund from complainant for competitions the student did not attend.

Unsubstantiated Code of Conduct Allegations

10 conduct undermines public trust
12 insulting language

Decision and Reasons

The interaction between the complainant and the off-duty officer was limited to a business interaction in which the officer did not represent the [Redacted] Police Service in any way other than her known employment with the service.

The officer acted within their rights under the Canadian Charter of Rights and Freedoms as a parent and as a business consumer.

There is no evidence of threatening or abusive conduct as defined by the Community Safety and Policing Act and there is no evidence that the officer undermined public trust in policing.