

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 07/27/2025

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant's concerns stem from an interaction with [Police Service] officers during an investigation into an Unwanted person call for service reported on July 23, 2024.

The complainant feels that the Respondent officers failed to perform their duties when they failed to remove a person from her residence who was violent toward her. The complainant states that she was advised to complete a Form 2 in accordance with the Mental Health Act.

Unsubstantiated Code of Conduct Allegations

19 neglects to do duty

Decision and Reasons

The available evidence suggests that the Respondent officers were acting in good faith and within the parameters of their lawful authorities in an effort to achieve a resolution suitable to both parties.

There were no grounds to charge C.W.1 with Uttering Threats, apprehend C.W.1 under the Mental Health Act or to evict C.W.1 from the property.

There are no grounds to suggest that the Respondent officers failed to perform duties appropriately without lawful excuse, that they knew, or reasonably ought to have known would amount to failure to perform their duties appropriately.