

**DISCLAIMER:** In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

## DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 07/29/2024

Type of Investigation:

Referred to Same Service:

Referred to Other Service:

Retained by LECA:

Service Investigations Referred to:

### De-identified Summary of Complaint

The CO alleged that the RO's did not conduct a proper investigation and used excessive force while apprehending the CO under the mental health act. The CO's glasses were damaged in the altercation.

**Unsubstantiated Code of Conduct Allegations**

Public-Unnecessary Force - Sec 11 CSPA Reg. 407/27 – Unsubstantiated

Duty-Neglect or Omit - Sec 19 CSPA Reg. 407/29 – Unsubstantiated

**Decision and Reasons**

During the attempted mental health apprehension of the CO, the CO was actively resisting and assaultive by flailing her arms and not following direction. According to the Ontario Public – Police Interaction Action guide, the RO's could have used intermediate weapons to attempt to gain control of the CO. Conversely, the officers showed great restraint and gained control of the CO without the use of any other use of force options beside physical control. They only applied handcuffs to prevent any additional attacks on the officers and to prevent further self-harm. An additional set of handcuffs were added when the CO advised that her wrists were hurting. The CO was then transported expeditiously to the local hospital to be seen by mental health professionals.

The RO's conducted a thorough investigation and made several observations inside and outside the residence. They considered the utterances made by the CO, her uncontrollable emotions and racing speech.