DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 07/05/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant was involved in a landlord-tenant dispute and reported that the police improperly investigated this matter. In addition the complainant reported that the officers involved failed to identify themselves.

Unsubstantiated Code of Conduct Allegations

Conduct that Undermines Public Trust Sec. 10 (1) CSPA O'Reg 407/23 Code of Conduct - Interactions with Public

Neglect of Duty Sec. 19 CSPA O'Reg 407/23 Code of Conduct - Performance of Duties

Decision and Reasons

There was no clear and convincing evidence presented by the complainant that substantiated the allegations of Conduct that Undermines Public Trust or Neglect of Duty.

The officers involved responded to a landlord-tenant dispute between the complainant and a landlord. The officers were called to the residence by the landlord and were present to keep the peace.The landlord in this incident provided valid notice to enter and complete requested repairs inside the complainants residence.

The Professional Standards Investigator found that the officers involved did not force the complainant to leave the residence. In addition officers did not enforce or direct the landlord's right to enter the residence.

During the course of this incident the complainant also reported that the involved officers failed to identify themselves as police officers. The Professional Standards Investigator found that the officers identified themselves upon request.

The Professional Standards Investigator reviewed the available evidence and determined that all noted allegations are unsubstantiated.