DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 05/16/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

Complainant states that her landlord and an unknown male entered her unit without prior notice or consent. No emergency to enter, given. She reported the matter to police and states that she repeatedly contacted the service and the Officers for an update which went unanswered for approximately 22 days.

The Detective advised her via email that he would contact her on June 6th, 2025, which did not occur. She states that she had to vacate the unit due to escalating threats and police inaction.

The complainant contends the action by the landlord and his associate are criminal.

The complainant contends the investigating officers neglected their duty.

Unsubstantiated Code of Conduct Allegations

Neglects to do duty - Section 19 CSPA

Decision and Reasons

Neglects to do duty

Section 19 You are alleged to have committed misconduct in that, by act or omission, you failed to perform your duties appropriately without lawful excuse, that you knew, or reasonably ought to have known would amount to failure to perform your duties appropriately.

It is alleged that the Respondent Officers failed to properly investigate the matter which caused stress for the resident in the unit

This investigation has revealed the officer(s) were in the lawful performance of their duties and acted in accordance with all governing authorities. The officers involved spoke to all parties, gathered statements and reviewed their authorities in determining if the incident was a criminal matter.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Therefore, the allegation is unsubstantiated.