

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 03/28/2025

Type of Investigation:

Referred to Same Service: Referred to Other Service: Retained by LECA:

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant alleges a sustained pattern of misconduct between 2024 and 2025 involving two unidentified and unconfirmed members of the [REDACTED] Police Service, identified only as [REDACTED] and [REDACTED]. She reports that the misconduct originated during her use of the online gaming application Scrabble GO and evolved into harassment that included tampering with police technology, unauthorized surveillance, interruptions of her internet services, interference with her personal computer devices, and the transmission of vulgar, sexually explicit communications. The Complainant further asserts that [REDACTED] described as working in the IT section of [REDACTED] accessed sealed police records concerning her family and disclosed this confidential information to [REDACTED] who allegedly used it to inflict psychological harm.

The Complainant states that the misconduct is ongoing, citing persistent harassment, interference with her personal computer, and manipulated wiretap references to her relatives. She describes the situation as psychologically distressing and claims it has contributed to suicidal ideation. Despite providing documentation to [REDACTED] on March 23, 2025, she asserts that no meaningful investigative or protective action has been taken.

Unsubstantiated Code of Conduct Allegations

Allegation: Section 10(1) Community Safety and Policing Act - Undermining Public Trust.

Decision and Reasons

The investigation has determined that, based on the totality of the information provided by the Complainant regarding the alleged misconduct by two individuals she believes to be members of the [REDACTED] Police Service, [REDACTED], identified only as [REDACTED] and [REDACTED], there is insufficient evidence to substantiate her claims. Specifically, the allegations of sexual harassment, illegal wiretapping, unauthorized surveillance, interference with personal devices, disruption of internet services, and the unlawful disclosure of confidential police records are not supported by any verifiable evidence.

The Complainant has had no direct, in-person contact with the alleged officers, and her concerns are rooted exclusively in interactions and perceived misconduct originating through the online gaming application Scrabble GO. After careful review of the information provided, the evidence is inadequate to establish, on reasonable and probable grounds, that any form of misconduct occurred in this matter that is likely to undermine public trust in policing. Therefore, the allegation is unsubstantiated.