

**DISCLAIMER:** In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

## DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 08/12/2025

Type of Investigation:

Referred to Same Service: ☒

Referred to Other Service: ☐

Retained by LECA: ☐

Service Investigations Referred to:

### De-identified Summary of Complaint

The Complainant has alleged that the Respondent Officers used unnecessary force and insulting language when they interacted with him at the front desk of [REDACTED] Division.

## Unsubstantiated Code of Conduct Allegations

### Allegation #1

#### Interactions with the Public

s. 11(1) Unnecessary or excessive use of force

YOU ARE ALLEGED TO HAVE COMMITTED MISCONDUCT IN THAT, YOU USED UNNECESSARY OR EXCESSIVE FORCE AGAINST ANY PERSON, contrary to Section 11 (1) of the Code of Conduct of Ontario Regulation 407/23 and therefore, contrary to Section 195 (a) of the Community Safety Policing Act, R.S.O. 2019, as amended.

## Decision and Reasons

The Complainant was escorted from the police station using minimal force and under the authority of the TPA, after failing to leave when directed by the RO's when he used insulting and discriminatory language regarding the OIC of his case.

The investigation did not reveal any evidence to suggest that the RO's used inappropriate language during their interaction with the Complainant.