DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 05/29/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

On May 29th, 2025, the Complainant alleges that the RO's banged forcefully on his door attempting to force the door open. The Complainant alleges that the RO's did not clearly identify themselves and the banging on the door was late into the night which disturbed his sleep and was unsettling.

Unsubstantiated Code of Conduct Allegations

Neglects to do duty - Section 19 CSPA
Conduct undermines public trust – Section 10(1) CSPA

Decision and Reasons

Neglects to do Duty

This investigation has revealed the officer(s) were in the lawful performance of their duties and acted in accordance with all governing authorities. The Respondent Officers were responding to a 911 emergency call for service involving for a life threatening situation. They had limited information regarding the male threatening suicide and acted appropriately when speaking with the Complainant to investigate the matter and determine the facts.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Undermines Public Trust

This investigation has revealed the officer(s) were in the lawful performance of their duties and acted in accordance with all governing authorities. Attempts were made to knock on the door quietly, however, there was no answer at the door and due to the urgency of the situation the Respondent Officers were justified in making a loud noise to gain the attention of the occupant(s) for potential entry into the apartment.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Therefore, the allegation is unsubstantiated.