DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 01/28/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The Complainant was at her friend's house when her purse went missing and called the police to help her retrieve the missing/stolen purse.

The Complainant's purse contained her wallet, identification, cards, key and fob to the apartment.

The Complainant stated that she did not receive any assistance from the Respondent Officers and was thrown out from the residence without any of her possessions or any means to get home during inclement weather.

Approximately one week later, the Complainant re-attended her friend's house and was able to retrieve her purse but some of her possessions remained outstanding.

The Complainant believes the Respondent Officers failed to treat her properly and were neglectful in their duties.

Unsubstantiated Code of Conduct Allegations

Section 19 - Neglects to do duty.

Decision and Reasons

This investigation was based upon the review of the involved officers' body worn camera footage.

The Respondent Officers took reasonable steps to confirm the Complainant arrived at her friend's house with her purse. The Respondent Officers conducted a cursory search of the residence with the homeowner's consent. The Respondent Officers were unsuccessful in locating the purse.

Frustrated at the situation, it was the Complainant who left the residence on her own accord.

The Respondent Officers went after the Complainant and tried to convince her to take an UBER, taxi, or have a friend pick her up as the Complainant was in possession of her cell phone. It was the Complainant's own volition to walk home.

Upon careful review and analysis of all available information, and without any further information, there is insufficient evidence to establish that misconduct occurred. It is for these reasons the complaint is unsubstantiated.