DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 04/30/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged during a mental health distress call, and while wearing her headphones in the rain, RO1 handcuffed her, after her path was blocked by a police vehicle. RO1 dump the items from her bag which resulted in her items being damaged.

She further alleged, during her trauma-based panic attacked, she was pinned to the ground in the mud and strip searched by RO2. She was dragged to the ambulance and strapped to the gurney with her hands still handcuffed. This aggravated her self-inflicted wounds, causing swelling to her wrists. She located goose eggs and sensitive spots on her head the next morning.

Unsubstantiated Code of Conduct Allegations

Section 10. Conducts undermines public trust
Section 11. Unnecessary Force

Decision and Reasons

The respondent officers located the complainant. The information provided to them, including their own observation resulted in the complainant being apprehended under section 17 of the Mental Health Act.

The information available throughout the course of the investigation did not substantiate the allegations made by the complainant.

There was no basis or information to substantiate misconduct on the part of the respondent officers.