Law Enforcement Complaints Agency Ontario

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 05/05/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The Complainant alleges that he attended the police station seeking information on community services pertaining to shelter and employment. The respondent officer was rude, showed no remorse for his situation and made racial and anti-immigrant remarks.

Unsubstantiated Code of Conduct Allegations

10 conduct undermines public trust
5 discrimination – Human Rights Code

Decision and Reasons

A review of the evidence including: officers notes and statements, general occurrence reports, Computer Aided Dispatch (CAD) event, 911 call, police polices and Human Rights Code.

The complainant attended the police station March 11th 2025 advising his rental agreement had expired and he had no place to go. He also advised had no money for gas or for a plane ticket back home. Officers were able to obtain some food for the Complainant and suggested he attend a local church which had a shelter program.

The following day the Complainant called 911 and confessed to a fictitious crime. From the 911 recording it was evident the Complainant wanted to be arrested as he thought it would get him out of the cold for the night. He also hoped that Canada Border Services Agency would deport him to his home country. This phone call occurred in close proximity to the police station. Witness officers exited the station and invited the Complainant inside.

Once inside the police station the Complainant was introduced to the respondent officer. The respondent officer was also able to provide the Complainant with some food. The respondent officer also suggested the Complainant attend a local church to participate in its shelter program, which would get him out of the cold for a night. The complainant declined.

There is evidence to support that the respondent officer discussed the Complainant's place of origin with him. Evidence also supports this was an attempt to give hope and build rapport with the Complainant as both the Complainant and the respondent officer share the same ethnicity and cultural heritage. The respondent officer provided an anecdote about his own father's experience immigrating to Canada from his country of origin.

The investigation has determined that there is insufficient evidence to establish that misconduct occurred in relation to police interaction with the Complainant. There is no evidence to support that the respondent officer made comments that would contravene the Human Rights Code or undermine the Public's trust. There is evidence to support that the respondent officer attempted to