DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint:

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
The Complainant alleges that on March 25th, 2025, whilst being removed from a store the Respondent Officer used unnecessary force, and the other two Respondent Officers were negligent in their investigation.

Unsubstantiated Code of Conduct Allegations

Community Safety and Policing Act, 2019, S.O. 2019, c. 1, Schedule 1 Code of Conduct for Police Officer: Ontario Regulation 407/23.
This regulation sets out the code of conduct with which every police officer must comply.

Allegation #1
Section 11(1) A police officer shall not use force unless,

(a) the force is used for the purpose of carrying out a duty;

Decision and Reasons

Allegation #1
Section 11(1) A police officer shall not use force unless,

(a) the force is used for the purpose of carrying out a duty;
(b) the officer is entitled, by statute or common law, to use force for the purpose of carrying out that duty;
(c) the officer is acting on reasonable grounds; and
(d) the force used is no more than is necessary given the circumstances.

• It is alleged the Respondent Officer used unnecessary force by forcefully pushing the Complainant, throwing his air purifier off the counter and physically removing him from the store.

Respondent Officer 1 (RO1)

Finding: This investigation has revealed that even though off duty he acted in accordance with all governing authorities.

The off-duty officer observed the Complainant's behaviour escalating, and him refusing to vacate the store as directed by store personnel. To prevent a criminal offence from taking place, the officer clearly identified himself as a police officer by showing his badge and warrant card to the Complainant and proceeded to escort the Complainant out of the store. The Respondent Officer denies using force or having any physical contact with the Complainant, his statement is corroborated by CW2's and CW4's statements as well as SSCT video recording, and there is no evidence provided to the Investigator to suggest otherwise.

Based on the available information, the Investigator has concluded that there is insufficient evidence to establish reasonable grounds that misconduct has occurred.

Therefore, the allegation is unsubstantiated.