DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: Date of Complaint: 04/16/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint
Complainant alleges that respondent officer neglected to do their duty by properly investigating their complaint.

Unsubstantiated Code of Conduct Allegations

Neglect To Do Duty - 19 of the Code of Conduct, Ontario Regulation 407/23, Community Safety and Policing Act of Ontario.

Decision and Reasons

The complainant did not provide credible information that a criminal offence occurred.

The respondent officer reported providing their card for the complainant to follow up with them.

The complainant did not attempt to follow up with the respondent officer for over 3 months and still did not have any evidence that a criminal offence occurred.

The respondent officer took reasonable steps given the information that they had.