DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 02/12/2025

Type of Investigation:

Referred to Same Service: ◉ Referred to Other Service: ○ Retained by LECA: ○

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged responding officers used excessive force and this activity would have undermined the public trust when they attended her home for a mental health wellness check. She alleged officers failed to adhere the policy listed on the public website. Officers caused significant damage to her home, and unlawfully seized her firearms. The actions on that caused emotional and financial set backs,

Unsubstantiated Code of Conduct Allegations

-O.Reg 407/23 Section 10: Conduct Undermines Public Trust
-O.Reg 407/23 Section 19: Fail to Perform Duties
-O.Reg 407/23 Section 11: Unnecessary or excessive use of Force

Decision and Reasons

Responding officers adhered strictly to the (Redacted) policy and procedures in place, balancing the needs of the individual with the public. Priorities of life guided the decision making process. There was no evidence to support any allegation of misconduct.

Resources used during PSU investigation:

(Redacted) CAD Event Log
(Redacted) RMS General Occurrence Report
(Redacted) Mental Health Incident Policy, Chapter 8, No. 8.10
(Redacted) Event Management, Hostage and Barricaded Person Policy, Chapter 15, No. 15.14
(Redacted) Event Management, Chapter 15.11 Major Incidents
(Redacted) Missing Person policy, Chapter 11, No. 11.16
(Redacted) Investigations policy, Chapter 11, No. 11.09 Firearm Offences
Ontario Mental Health Act (MHA), R.S.O 1990, c M.7 sec. 15 & sec. 17 Action by Police officer
Criminal Code of Canada
Section 25(1)(b), Protection of persons acting under authority.
Section 529.3(1) Authority to enter dwelling without warrant.
Section 529.3(2) Exigent Circumstances
Firearms Act, sec. 117.04(2) Search and Seizure without warrant
Firearms Act, sec. 117.04(3) Report to Justice
Community Safety and Policing Act, Ontario Regulation 407/23, Code of Conduct for police officers, section 11 subsections (1) & (2) Unnecessary Force
Community Safety and Policing Act section 82(1) Duties of police officer
(Redacted), specifically the material referencing the (Redacted) Health Unit; Link to: Mental Health - (Redacted)