


**DISCLAIMER:** In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

## DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service: 

Date of Complaint: 02/07/2025

Type of Investigation:

Referred to Same Service: ☒

Referred to Other Service: ☐

Retained by LECA: ☐

Service Investigations Referred to:

### De-identified Summary of Complaint

Complainant alleges that officers did not take her call for service seriously.

Complainant alleges that officers neglected to properly assist her with her complaint.

### Unsubstantiated Code of Conduct Allegations

Neglect To Do Duty - 19 of the Code of Conduct, Ontario Regulation 407/23, Community Safety and Policing Act of Ontario.

Conduct Undermines Public Trust - 10 of the Code of Conduct, Ontario Regulation 407/23, Community Safety and Policing Act of Ontario.

### Decision and Reasons

Officers attended the call for service and obtained information from all parties. There is no indication that the attending officers failed to complete their duties. There is no evidence or information provided that would indicate either attending officer acted in a manner that would rise to the level of misconduct.