

DISCLAIMER: In accordance with the *Community Safety and Policing Act* and the *Freedom of Information and Protection of Privacy Act*, the summary below has been de-identified to remove the personal information of individuals, including public complainants and persons who were the subject of the investigation.

DE-IDENTIFIED SUMMARY UNDER SECTION 167(2) OF THE CSPA

Original Police Service:

Date of Complaint: 11/04/2024

Type of Investigation:

Referred to Same Service: ☒

Referred to Other Service: ☐

Retained by LECA: ☐

Service Investigations Referred to:

De-identified Summary of Complaint

The complainant alleged the officers unlawfully entered her house using unnecessary force.

Unsubstantiated Code of Conduct Allegations**1) Unnecessary or Excessive Use of Force Sec. 11 CSPA****Decision and Reasons**

The respondent officers were engaged in a call for service where the complainant called 911 multiple times repeatedly hanging up before information could be obtained. The officers lawfully entered her residence to ensure her safety as well as the safety of other people inside.

The information available throughout the course of the investigation did not substantiate the allegation made by the complainant.

There was no basis or information to substantiate misconduct on the part of the respondent officers.